



## COMPETITION AND MARKETS AUTHORITY

Organising a funeral is often very distressing and people can be especially vulnerable during this time.

That's why the CMA remedies are designed to help people make choices that are right for them and ensure they can be confident that their loved one is in good hands.

- An obligation for all funeral directors and crematorium operators to disclose prices in a manner that will help customers make more informed decisions.
- That information must be provided in advance of a client committing to purchase a service so that people know the price they will be charged and the key terms of business - for example if a deposit is required.

*Martin Coleman, CMA Panel Inquiry Chair 2020.*



## D. HOLLOWELL & SONS

FUNERAL DIRECTORS

### STANDARDISED PRICE LIST

All funeral directors are legally required to publish this Price List for a standardised set of products and services. This is to help you think through your options and make choices, and to let you compare prices between different funeral directors (because prices can vary).

#### ATTENDED FUNERAL (Funeral Director's charges only)

**£2373**

This is a funeral where family and friends have a ceremony, event or service for the deceased person at the same time as they attend their burial or cremation.

Taking care of all necessary legal and administrative arrangements.	£1050
Collecting and transporting the deceased person from the place of death (normally within 15 miles of the funeral director's premises) into the funeral director's care.	£208
Care of the deceased person before the funeral in appropriate facilities. The deceased person will be kept at the Funeral Director's premises [Choice of our four Funeral Homes across the Fylde Coast]	£275
Providing a suitable coffin - this will be made from Traditional Wood Veneer]	£450
Viewing of the deceased person for family and friends, by appointment with the funeral director (where viewing is requested by the customer, one time charge only)	£40
At a date and time you agree with the funeral director, taking the deceased person direct to the agreed cemetery or crematorium (normally within 20 miles of the funeral director's premises) in a hearse or other appropriate vehicle.	£350

#### UNATTENDED FUNERAL

This is a funeral where family and friends may choose to have a ceremony, event or service for the deceased person, but they do not attend the burial or cremation itself.

**Burial (Funeral Director's charges only)**

**£800**

**Cremation (Funeral Director's charges plus the cremation fee)<sup>2</sup>**

**£1095**

#### FEES YOU MUST PAY

For an Attended or Unattended burial funeral, the **burial fee**.<sup>1</sup>

In this local area, the typical cost of the burial fee for local residents is:

**£690 - £770**

*For a new grave, you will also need to pay for the plot; for an existing grave with a memorial in place, you may need to pay a removal/replacement fee. In addition, the cemetery may charge a number of other fees.*

For an Attended cremation funeral, the **cremation fee**.<sup>2</sup>

In this local area, the typical cost of a cremation for a local resident is:

**£740 - £860**

Please discuss any **specific religious, belief-based and/or cultural requirements** that you have with the Funeral Director.

#### ADDITIONAL FUNERAL DIRECTOR PRODUCTS AND SERVICES

This funeral director may be able to supply a range of optional, additional products and services, or to arrange (on your behalf) for a third party to supply them. Examples include:

Additional mileage ( <i>price per mile</i> )	£1.50
Additional transfers of the deceased person's body ( <i>e.g. to their home, to a place of worship etc.</i> ) ( <i>price per transfer</i> )	£260
Collection and delivery of ashes ( <i>within 10 miles</i> )	£12
Embalming	£120
Funeral officiant ( <i>e.g. celebrant, minister of religion etc.</i> )	[Prices on Request]
Services supplied outside of normal office hours	[Prices on Request]

The funeral director can give you a full list of what they can supply. They are likely to charge for these additional products and services, so you may choose to take care of some arrangements without their involvement, or you can use a different supplier

<sup>1</sup> This fee (which is sometimes called the interment fee) is the charge made for digging and closing a new grave, or for reopening and closing an existing grave.

<sup>2</sup> In England, Wales and Northern Ireland, you will usually need to pay doctors' fees as well. This is the charge for two doctors to sign the Medical Certificates for Cremation.